

# **Chief Executive Officer Performance Assessment**

This CEO performance evaluation measures your viewpoints and ideas about your CEO's leadership performance effectiveness. The evaluation consists of two sections:

Section 1: Your assessment of the essential functions of your hospital Chief Executive Officer; and Section 2: Personal attributes of the CEO.

There are four buttons at the bottom of each of the pages of this evaluation. **DO NOT use the forward or back** buttons on your Web browser to navigate through the evaluation, as this will erase all entered data.

You may use the "back" button at the bottom of the page to return to previous pages, the "pause" button to leave your evaluation for a short period of time, the "reset" button to clear the answers on the current page, and the "continue" button to move forward from one page to the next. The bar in the upper right hand corner indicates your progress in completing the evaluation.

#### **Confidentiality Guarantee**

Your responses to this CEO performance evaluation are anonymous and non-identifiable by individual. Individual answers will be considered together and presented in a summary analysis.

Varie Names	
Your Name:	

Your name is only used to know who has responded to the CEO performance evaluation. <u>Your responses</u> will not be individually identifiable, and the results of this evaluation will be compiled by an outside firm.

If you are having problems with the evaluation please click here or call (503) 469-8663.

Begin Evaluation





### **<u>Leadership Function 1: Medical Staff Relations</u>**

### Please rate your agreement with the statements below using the following scale:

<u>Level 5</u>: I **strongly agree** with this statement. The CEO **always** practices this as part of his/her leadership. The CEO's performance in this area is **outstanding**.

Level 4: I generally agree with this statement. The CEO usually practices this as a part of his/her leadership, but not always. He/she performs well in this area.

Level 3: I somewhat agree with this statement. The CEO often practices this in his/her leadership, but he/she is not consistent. He/she performs fairly well in this area.

<u>Level 2</u>: I *mostly disagree* with this statement. The CEO *inconsistently* practices this as a part of his/her leadership. He/she *does not perform well* in this area.

Level 1: I completely disagree with this statement. The CEO never practices this as a part of his/her leadership. He/she performs very poorly in this area.

N/S: Not sure. I do not have enough information to make a determination about the CEO's performance in this area.

N/A: Not applicable.

	Level 5	Level 4	Level 3	Level 2	Level 1	N/S	N/A
Develops medical staff cohesiveness and a strong working relationship between the medical staff, management and the Board of Directors	$\circ$						
Working with the medical staff, defines physician led initiatives which further the strategic objectives of the hospital	$\circ$	0	$\circ$	$\circ$	$\circ$	$\circ$	$\circ$
Ensures an adequate supply of physicians and physician specialties to meet the health needs of the community by developing specialty specific recruitment plans	$\circ$	$\circ$	0	$\circ$	0	0	0
Supports medical staff leadership in developing patient care improvement processes	$\bigcirc$	$\circ$	$\circ$	$\bigcirc$	$\circ$	$\circ$	$\bigcirc$
Anticipates, understands and responds in a timely manner to medical staff needs and concerns, particularly in the area of capital planning and technology	$\circ$	0	$\circ$	$\circ$	0	0	0
Develops formal and informal communication mechanisms for communication with the medical staff	$\circ$						
Creates an environment that helps physicians capitalize on practice- building opportunities	$\circ$	$\circ$	0	$\circ$	$\circ$	0	$\circ$
Creates a clear vision of the future that is relevant to the medical staff	$\bigcirc$						
Supports the medical staff in all efforts related to quality improvement, patient safety and patient satisfaction	$\circ$	$\circ$	0	0	0	$\circ$	$\circ$
How can the CEO improve his/her leadership in this area?							
				,	//		
lf you are having problems							

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# **<u>Leadership Function 2: Internal Operations</u>**

### Please rate your agreement with the statements below using the following scale:

<u>Level 5</u>: I strongly agree with this statement. The CEO always practices this as part of his/her leadership. The CEO's performance in this area is outstanding.

Level 4: I generally agree with this statement. The CEO usually practices this as a part of his/her leadership, but not always. He/she performs well in this area.

Level 3: I somewhat agree with this statement. The CEO often practices this in his/her leadership, but he/she is not consistent. He/she performs fairly well in this area.

<u>Level 2</u>: I *mostly disagree* with this statement. The CEO *inconsistently* practices this as a part of his/her leadership. He/she *does not perform well* in this area.

Level 1: I completely disagree with this statement. The CEO never practices this as a part of his/her leadership. He/she performs very poorly in this area.

**N/S**: Not sure. I do not have enough information to make a determination about the CEO's performance in this area.

	Level 5	Level 4	Level 3	Level 2	Level 1	N/S	N/A
Plans, organizes, manages, evaluates and regularly reports to key constituents on the critical activities impacting hospital operations	$\circ$	0	0	$\circ$	$\circ$	$\circ$	0
Establishes goals and objectives, both personally and for direct reports, to achieve the strategic objectives defined by the Board of Directors	$\circ$	$\circ$	$\circ$	$\circ$	$\bigcirc$	$\bigcirc$	$\circ$
Implements established policies and maintains general liaison with the board, medical staff and employees of the hospital	$\circ$	$\circ$	$\circ$	$\bigcirc$	$\circ$	$\bigcirc$	$\circ$
Identifies, develops, and recommends to the Board of Directors the required policies, procedures and standards necessary to ensure smooth functioning of hospital operations	$\circ$	0	0	$\circ$	$\circ$	0	0
Develops an organizational structure, with clear lines of opportunity, authority and accountability	$\circ$	0	0	$\circ$	$\circ$	$\circ$	0
Ensures an effective system of internal controls that safeguard the physical, financial and human resources of the hospital, directing corrective actions as necessary	0	0	0	0	0	0	0
How can the CEO improve his/her leadership in this area?							
					//		
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# **Leadership Function 3: Leadership Development**

### Please rate your agreement with the statements below using the following scale:

<u>Level 5</u>: I **strongly agree** with this statement. The CEO **always** practices this as part of his/her leadership. The CEO's performance in this area is **outstanding**.

<u>Level 4</u>: I *generally agree* with this statement. The CEO *usually* practices this as a part of his/her leadership, but not always. He/she performs *well* in this area.

Level 3: I somewhat agree with this statement. The CEO often practices this in his/her leadership, but he/she is not consistent. He/she performs fairly well in this area.

<u>Level 2</u>: I *mostly disagree* with this statement. The CEO *inconsistently* practices this as a part of his/her leadership. He/she *does not perform well* in this area.

Level 1: I completely disagree with this statement. The CEO never practices this as a part of his/her leadership. He/she performs very poorly in this area.

<u>N/S</u>: Not sure. I do not have enough information to make a determination about the CEO's performance in this area.

N/A: Not applicable.

	Level 5	Level 4	Level 3	Level 2	Level	N/S	N/A
Creates a productive, open communication environment in which all affected parties are motivated to achieve, feel appreciated and work to their highest levels of efficiency and productivity	$\circ$	0	0	0	0	0	0
Provides strong and effective leadership to employees to ensure they understand and are focused in their support of the hospital's mission and vision	$\circ$	0	0	0	0	0	0
Ensures that progressive educational programs and training opportunities are provided to assure effective skill building among employees, medical staff and the Board of Directors	0	0	0	$\circ$	0	0	0
Assists department managers and other personnel in identifying methods and systems for improving productivity and quality	$\circ$	0	$\bigcirc$	$\circ$	$\circ$	0	$\circ$
Encourages managers to capitalize on every opportunity to improve productivity and quality in their areas	$\circ$	$\circ$	$\circ$	$\circ$	$\circ$	$\circ$	$\circ$
Consistently achieves quality performance targets as set by the Board of Directors	$\circ$	$\circ$	$\circ$	$\circ$	$\circ$	$\circ$	$\circ$
Oversees the development, implementation and review of personnel policies and procedures	$\circ$	$\circ$	$\circ$	0	$\circ$	0	0
How can the CEO improve his/her leadership in this area?							
					//		
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### **Leadership Function 4: Leadership and Strategic Development**

### Please rate your agreement with the statements below using the following scale:

<u>Level 5</u>: I **strongly agree** with this statement. The CEO **always** practices this as part of his/her leadership. The CEO's performance in this area is **outstanding**.

Level 4: I generally agree with this statement. The CEO usually practices this as a part of his/her leadership, but not always. He/she performs well in this area.

Level 3: I somewhat agree with this statement. The CEO often practices this in his/her leadership, but he/she is not consistent. He/she performs fairly well in this area.

<u>Level 2</u>: I *mostly disagree* with this statement. The CEO *inconsistently* practices this as a part of his/her leadership. He/she *does not perform well* in this area.

Level 1: I completely disagree with this statement. The CEO never practices this as a part of his/her leadership. He/she performs very poorly in this area.

<u>N/S</u>: Not sure. I do not have enough information to make a determination about the CEO's performance in this area.

Level 5	Level 4	Level 3	Level 2	Level 1	N/S	N/A
$\circ$	0	0	0	$\circ$	$\circ$	$\circ$
$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$
$\bigcirc$	$\circ$	$\circ$	$\circ$	$\circ$	$\circ$	$\bigcirc$
$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$
$\circ$	0	$\circ$	$\circ$	$\circ$	$\circ$	$\circ$
$\circ$	$\bigcirc$	$\circ$	$\circ$	$\circ$	$\circ$	$\bigcirc$
$\circ$	$\circ$	$\circ$	$\bigcirc$	$\bigcirc$	$\circ$	$\bigcirc$
$\circ$	0	0	$\circ$	$\circ$	0	0
$\circ$	0	0	0	$\circ$	0	0
0	0	0	0	0	0	0
$\circ$	0	0	0	$\circ$	0	0
$\circ$	$\circ$	$\circ$	$\circ$	$\circ$	$\circ$	$\circ$
$\circ$	$\circ$	0	0	$\circ$	$\circ$	$\circ$
$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$
	5	5 <b>4</b>	5 4 3 ○ ○ ○ ○ ○ ○ ○	5       4       3       2         0       0       0       0         0       0       0       0         0       0       0       0         0       0       0       0         0       0       0       0         0       0       0       0         0       0       0       0         0       0       0       0         0       0       0       0         0       0       0       0         0       0       0       0         0       0       0       0		5       4       3       2       1       N/5         0       0       0       0       0       0         0       0       0       0       0       0         0       0       0       0       0       0         0       0       0       0       0       0         0       0       0       0       0       0         0       0       0       0       0       0         0       0       0       0       0       0         0       0       0       0       0       0         0       0       0       0       0       0         0       0       0       0       0       0         0       0       0       0       0       0         0       0       0       0       0       0         0       0       0       0       0       0         0       0       0       0       0       0         0       0       0       0       0       0         0       0       0       0       0

respond appropriately to the issues facing the hospital							
Responds effectively to changing circumstances in order to maximize opportunities and eliminate barriers	$\circ$	$\circ$	$\circ$	$\circ$	$\circ$	$\circ$	С
Creates and maintains an environment that contributes to optimal efficiency, productivity and results	$\circ$	0	0	$\circ$	$\circ$	$\circ$	С
Gains cooperation of staff members in achieving hospital and departmental goals	$\circ$	0	0	$\circ$	$\circ$	$\circ$	С
Inspires confidence through personal attitude and performance	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\subset$
Stays current with national and local issues affecting the hospital	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\subset$
Monitors key statistical indicators that measure hospital performance, taking timely action as appropriate	$\circ$	0	0	0	0	0	С
Monitors the hospital's marketing efforts in order to improve the hospital's reputation and market share	$\bigcirc$	$\circ$	$\circ$	$\circ$	$\bigcirc$	$\circ$	С
Regularly informs and advises the Board of Directors, medical staff and employees on trends and other forces that affect the performance of the hospital	$\circ$	0	0	0	0	0	C
Initiates effective action on issues with no policy, but which require immediate action	$\circ$	0	0	0	0	$\circ$	С
Develops policy statements for consideration and approval by the Board of Directors	$\circ$	0	0	$\circ$	$\circ$	$\circ$	С
Analyzes and develops new business opportunities which promote hospital growth, profitability and service to the community	$\circ$	$\circ$	$\circ$	$\circ$	$\circ$	0	С
Establishes and revises long-range strategic plans which support the hospital's mission and vision	$\circ$	$\circ$	$\circ$	$\bigcirc$	$\circ$	$\circ$	С
Provides quarterly strategic development reports to the Board of Directors	$\circ$	0	0	0	0	$\circ$	С
How can the CEO improve his/her leadership in this area?					_		
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### **<u>Leadership Function 5: Financial Development</u>**

### Please rate your agreement with the statements below using the following scale:

<u>Level 5</u>: I **strongly agree** with this statement. The CEO **always** practices this as part of his/her leadership. The CEO's performance in this area is **outstanding**.

Level 4: I generally agree with this statement. The CEO usually practices this as a part of his/her leadership, but not always. He/she performs well in this area.

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Level 1: I completely disagree with this statement. The CEO never practices this as a part of his/her leadership. He/she performs very poorly in this area.

<u>N/S</u>: Not sure. I do not have enough information to make a determination about the CEO's performance in this area.

N/A: Not applicable.

	Level 5	Level 4	Level 3	Level 2	Level 1	N/S	N/A
Utilizes financial and analytical skills to take effective action on long- range financial planning and short-term financial decision-making	$\circ$						
Understands financial data and leads the analysis of that data to determine required strategic decisions	$\circ$	0	$\circ$	$\circ$	$\circ$	0	$\circ$
Takes quick and effective action to cure controllable financial problems and implements required recovery mechanisms	$\circ$	$\circ$	$\bigcirc$	$\bigcirc$	$\circ$	$\circ$	$\circ$
Establishes and monitors long-range facilities plans, and coordinates those plans with financial capabilities and strategic needs	$\circ$	$\circ$	$\bigcirc$	$\circ$	$\circ$	0	$\circ$
Leads department managers in determining resource allocations, including budgets, equipment, facilities and personnel	$\circ$	$\circ$	$\circ$	$\circ$	$\circ$	0	$\circ$
Ensures an annual audit of the financial operations of the hospital, with a careful and thorough review by the Board of Directors	$\circ$	0	$\circ$	$\circ$	$\circ$	$\circ$	$\circ$
Develops the annual budget with active participation of department managers and others, as appropriate	$\circ$	0	$\bigcirc$	$\circ$	$\circ$	0	$\circ$
Consistently achieves financial targets as set by the Board of Directors	$\bigcirc$						
Ensures that capital expenditure budgets are developed to reflect the program and service needs of the hospital in meeting the health improvement needs of the community	$\circ$	0	0	0	$\circ$	0	0
Effectively negotiates contracts that are advantageous to the hospital	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\circ$	$\bigcirc$	$\bigcirc$
How can the CEO improve his/her leadership in this area?							
				,	//		

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# **Leadership Function 6: Community Relations**

### Please rate your agreement with the statements below using the following scale:

<u>Level 5</u>: I strongly agree with this statement. The CEO always practices this as part of his/her leadership. The CEO's performance in this area is outstanding.

Level 4: I generally agree with this statement. The CEO usually practices this as a part of his/her leadership, but not always. He/she performs well in this area.

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Level 1: I completely disagree with this statement. The CEO never practices this as a part of his/her leadership. He/she performs very poorly in this area.

<u>N/S</u>: Not sure. I do not have enough information to make a determination about the CEO's performance in this area.

	Level 5	Level 4	Level 3	Level 2	Level 1	N/S	N/A
Works effectively with community leaders, and with other health providers in the region to understand and respond to unmet community needs	$\circ$	0	0	0	0	0	0
Responds effectively to community health care service needs, comparing existing hospital services and programs to those needs and designing new programs and services to address unmet needs	$\circ$	0	0	0	$\circ$	0	0
Encourages integration of the hospital with the community	$\bigcirc$						
Perceived by community leaders as a resource	$\bigcirc$						
Continually maintains awareness of community needs, and identifies ways to meet those needs	0	$\circ$	$\circ$	0	0	$\circ$	$\circ$
How can the CEO improve his/her leadership in this area?							
					//		
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# **Leadership Function 7: Board Relations and Development**

### Please rate your agreement with the statements below using the following scale:

<u>Level 5</u>: I *strongly agree* with this statement. The CEO *always* practices this as part of his/her leadership. The CEO's performance in this area is *outstanding*.

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Level 1: I completely disagree with this statement. The CEO never practices this as a part of his/her leadership. He/she performs very poorly in this area.

 $\underline{\text{\textbf{N/S}}}$ : Not sure. I do not have enough information to make a determination about the CEO's performance in this area.

	Level 5	Level 4	Level 3	Level 2	Level 1	N/S	N/A
Regularly informs and advises the Board of Directors on health care trends and other factors impacting hospital performance	$\circ$	0	0	0	$\circ$	$\circ$	0
Directs the functions of the hospital in accordance with the mission and policies established by the Board of Directors	$\circ$	0	$\circ$	$\circ$	$\circ$	$\circ$	$\circ$
Ensures continuing education programs for the board	$\bigcirc$						
How can the CEO improve his/her leadership in this area?							
If you are having problems with the evaluation please click here or call (503) 469-8663.							
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# **Leadership Function 8: Teambuilding**

### Please rate your agreement with the statements below using the following scale:

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<u>Level 2</u>: I *mostly disagree* with this statement. The CEO *inconsistently* practices this as a part of his/her leadership. He/she *does not perform well* in this area.

Level 1: I completely disagree with this statement. The CEO never practices this as a part of his/her leadership. He/she performs very poorly in this area.

<u>N/S</u>: Not sure. I do not have enough information to make a determination about the CEO's performance in this area.

	Level 5	Level 4	Level 3	Level 2	Level 1	N/S	N/A
Deals with organizational conflict and builds teamwork and consensus hroughout the management team	$\circ$	$\circ$	0	0	$\circ$	$\circ$	$\circ$
Coordinates key activities of the Board of Directors, medical staff and other hospital staff with a focus on responding to community needs	$\circ$	0	$\circ$	$\circ$	$\circ$	$\circ$	$\circ$
Determines the effectiveness of hospital programs and services and mplements changes where necessary	$\circ$	$\bigcirc$	$\circ$	$\circ$	$\circ$	$\circ$	$\circ$
Actively promotes teambuilding among employees, the medical staff and the Board of Directors to accomplish hospital objectives	$\circ$	$\bigcirc$	$\circ$	$\bigcirc$	$\circ$	$\circ$	$\circ$
Builds commitment among the board, medical staff, and employees to fulfill the mission and vision	$\bigcirc$	$\circ$	$\circ$	$\circ$	$\circ$	$\circ$	$\circ$
How can the CEO improve his/her leadership in this area?							
					//		
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# **Leadership Function 9: Regulatory Compliance**

### Please rate your agreement with the statements below using the following scale:

<u>Level 5</u>: I *strongly agree* with this statement. The CEO *always* practices this as part of his/her leadership. The CEO's performance in this area is *outstanding*.

<u>Level 4</u>: I *generally agree* with this statement. The CEO *usually* practices this as a part of his/her leadership, but not always. He/she performs *well* in this area.

Level 3: I somewhat agree with this statement. The CEO often practices this in his/her leadership, but he/she is not consistent. He/she performs fairly well in this area.

<u>Level 2</u>: I *mostly disagree* with this *statement*. The CEO *inconsistently* practices this as a part of his/her leadership. He/she *does not perform well* in this area.

Level 1: I completely disagree with this statement. The CEO never practices this as a part of his/her leadership. He/she performs very poorly in this area.

<u>N/S</u>: Not sure. I do not have enough information to make a determination about the CEO's performance in this area.

	Level 5	Level 4	Level 3	Level 2	Level 1	N/S	N/A
Ensures compliance with regulatory agencies governing health care delivery	$\circ$	$\circ$	$\circ$	$\circ$	$\circ$	$\circ$	$\circ$
Effectively represents the hospital in relationships with health agencies and other organizations impacting the hospital	$\circ$	0	0	$\circ$	$\circ$	$\circ$	$\circ$
Establishes a schedule and designates a specific individual responsible for the filing of required state/agency filings	$\circ$	$\circ$	$\circ$	$\circ$	$\circ$	$\circ$	$\circ$
Regularly reports to the Board of Directors, compliance with required filings	0	0	0	0	0	$\circ$	$\circ$
How can the CEO improve his/her leadership in this area?							
					//		
If you are having problems with the evaluation please click here or call (503) 469-8663.							
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#### **Section 2: Personal Attributes of the CEO**

### Please rate your agreement with the statements below using the following scale:

Level 5: The CEO always demonstrates this as part of his/her leadership. The CEO's performance in this area is outstanding.

Level 4: The CEO usually demonstrates this as a part of his/her leadership, but not always. He/she performs well in this area.

Level 3: The CEO often demonstrates this in his/her leadership, but he/she is not consistent. He/she performs fairly well in this area.

Level 2: The CEO inconsistently demonstrates this as a part of his/her leadership. He/she does not perform well in this area.

Level 1: The CEO never demonstrates this as a part of his/her leadership. He/she performs very poorly in this area.

N/S: Not sure. I do not have enough information to make a determination about the CEO's performance in this area.

				tv	

	Level 5	Level 4	Level 3	Level 2	Level 1	N/S	N/A
Projects a feeling of openness, interest in the opinions of others; approachable, friendly	0	0	0	0	0	0	0
Values strong rapport and professional working relationships at all levels	0	0	0	0	0	0	0
Seeks input from others; supports team discussion and encourages dialogue on critical issues	$\circ$	$\circ$	$\circ$	$\circ$	$\circ$	$\circ$	0
Effective public speaker	$\circ$	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\circ$
Communication							
	Level 5	Level 4	Level 3	Level 2	Level 1	N/S	N/A
Grasps important information in one-on-one and group communications, and interprets in a way which avoids or solves problems	$\circ$	$\circ$	$\circ$	$\circ$	$\circ$	$\circ$	0
Communicates with and relates to others effectively, winning confidence and establishing support for various positions	$\circ$						
Regularly informs employees about relevant hospital activities and plans impacting their jobs	$\circ$						
Effective in presenting ideas or tasks to individuals and groups	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\circ$
Able to synthesize complex issues into easily understood messages	$\bigcirc$						
Understands the communication styles of others and responds appropriately	$\bigcirc$						
Maintains dialogue with the medical staff on issues, activities and decisions of importance to the medical staff	$\circ$						
Regularly informs the Board of Directors on the status of critical hospital operational issues	$\circ$	$\circ$	$\bigcirc$	$\circ$	$\circ$	$\circ$	$\circ$
Establishes effective communication across the spectrum of hospital personnel, programs and services	$\circ$						
Effectively delegates through the routine assignment of administrative responsibilities	$\bigcirc$						
Maintains open lines of communication at all levels	$\bigcirc$	$\bigcirc$	$\circ$	$\bigcirc$	$\circ$	$\circ$	$\circ$
Problem Solving/Creativity							
	Level 5	Level 4	Level 3	Level 2	Level 1	N/S	N/A
Willing to assume risk and explore creative methods for addressing difficult challenges	$\circ$						
Handles ambiguous situations well, always bringing focus to the hospital's pursuit of its mission and strategic objectives	$\circ$						
Thinks quickly and assimilates ideas well in providing direction and leadership to the hospital	$\circ$						
Values collaboration	$\bigcirc$						
Understands the need for balance between, process, structure and outcome	$\bigcirc$	$\circ$	$\circ$	$\circ$	$\circ$	$\circ$	$\circ$
Ethics							
	Level 5	Level 4	Level 3	Level 2	Level 1	N/S	N/A

$\circ$	$\circ$	$\circ$	$\circ$	$\circ$	$\bigcirc$	0
$\circ$	$\circ$	$\circ$	$\circ$	$\circ$	$\circ$	0
$\circ$	$\circ$	$\bigcirc$	$\circ$	$\bigcirc$	$\circ$	0
	0 0	0 0 0 0				

# Please select the "Submit Evaluation" button only one time below.

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Thank you again for completing this evaluation. Your response has been successfully submitted.