

5 Financial stewardship and enterprise risk management

Future State Questions: Do we have a capital investment plan for testing strategic activities in payment pilot projects and health management strategies (e.g., service line management, population health, use of health information technologies)? Can we measure revenues and expenses by each clinical service? Are we utilizing an annual enterprise risk management assessment? Have we identified long-term financial goals and a plan to get there?

	1	2	3	4	5
Current					
Five Years					

Comments:

6 Engagement of employees' full potential

Future State Questions: What is our strategy for employee and physician partner engagement? Are our employee and physician recruitment and retention systems aligned with our strategic direction and desired culture? For example, how are we assessing performance and values of collaboration? Are we a learning organization? How are we developing the knowledge and skills of physicians, middle managers, employees, and senior executives?

	1	2	3	4	5
Current					
Five Years					

Comments:

7 Collection and utilization of electronic data for performance improvement

Future State Questions: When will our information systems bring all pertinent information to the point of care? How far along are we in achieving digital connectivity among providers and with patients? How often is the data collected from information systems reviewed at clinical and administrative team meetings? What data is brought to senior leadership's attention?

	1	2	3	4	5
Current					
Five Years					

Comments: