Welcome to the summer issue of Trustee Insights, the American Hospital Association’s new quarterly multi-media package for trustees and CEOs. New resources include articles on population health, quality scorecards and telehealth, as well as new resources on how the Baldrige excellence program can be a useful board tool, and a practical refresher on board fiduciary duties and managing conflicts of interest. In addition, this issue features new on-demand webinars on physician credentialing and board development best practices.

Read on for more. We also welcome your feedback at trustees@aha.org.

New Resources & Tools For Trustees

- Population Health: Considerations for Hospital and Health System Boards
  A review of the essential framework requirements for successful population health management, with a focus on the evolving role of hospitals and health systems in developing strategic partnerships and collaborations to address population health.

- Understanding Quality Scorecards: A Primer for Boards
  A primer on the proliferation of public quality scorecards, including an analysis of the most popular scorecards and a set of board discussion questions about how scorecards relate to the hospital’s overall approach to quality.

- The Baldridge Influence on Governance Excellence
  Explore how a board might hardwire the Baldridge Performance Excellence Program’s framework and criteria to foster improvement in the board’s structure and practices.

- Fiduciary Duties, Conflicts of Interest and Independence Refresh
  A practical board primer on the fundamentals of executing fiduciary duties and managing director conflicts of interest and independence.

- Sample Conflict-of-Interest Policy and Disclosure Statement
  This resource can be downloaded and customized to help your board address conflicts of interest.

- Commentary: The Importance of Board Member Relationships
  Perspective on the big benefits gained when members of a board have strong interpersonal relationships.

New On-Demand Webinars

- Building (and Maintaining) Your Best Board with Dottie Schindlinger, Diligent
  Learn about a 4-stage board development cycle that will enable you to create — and keep — the board of your dreams.

- The Board’s Role in Medical Staff Credentialing with Jamie Orlikoff, Orlikoff & Associates
  Explore the board’s responsibility for medical staff credentialing – one of the most difficult governance functions to perform effectively and one of the most important board responsibilities for patient quality and safety.

- Telehealth: An Overview for Trustees
  An outlook on the growing role of telehealth in expanding access and delivering care, with considerations for board members on how these resources should be reviewed when developing new service options.

- The Baldrige Performance Excellence Program as a Board Tool
  An overview of how the Baldrige Performance Excellence Program can be a useful board tool, and a practical refresher on board fiduciary duties and managing conflicts of interest.

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Video Library

- AHA’s 2017 Annual Meeting
  Missed the AHA’s May 2017 Annual Meeting? Access both video and audio of the meeting’s major speakers.

- FutureScan 2017-2022: Healthcare Trends & Implications
  A PowerPoint on the key environmental trends that boards should understand with a set of in-boardroom discussion questions.

- Community Health Initiatives at the American Hospital Association
  A succinct summary with hotlinks to AHA’s rich resource repository on community health.

Trustee Education Calendar

- Trustee Magazine: June 2017
  Trustee’s June cover story “Why the Patient, for the Patient” examines how self-care programs can produce better outcomes and lower cost.

- Download Presentation
  The Important Role of Hospital Trustees in Cybersecurity Risk Management and Response
  An audiocast featuring Margaret Wagner Dahl, board member of WellStar Health Network ACO, Marietta, GA.

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Recent AHA Resources & Tools

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