



PERFORMANCE IMPROVEMENT

Getting Strategic about Shared Decision Making

By Maggie Van Dyke

Boards can foster patient-centered care by encouraging meaningful conversations during patient encounters and by incentivizing clinicians.



PRACTICAL GOVERNANCE

Engaging Boards in Disruptive Innovation

By Jean Ahn and Mark A. Keroack

Hospitals and systems must understand the threats posed by market disruptors and craft specific strategies to protect their missions.



PERFORMANCE IMPROVEMENT

Accelerating Progress through Leadership Integration

By Patrick T. Ryan and James Merlino

Sustainable change requires a strategy to align improvement efforts and act on the interdependencies of four performance domains.



ON-DEMAND WEBINAR

Who Are Your Next Generation Leaders?

By Bill Westwood

To prepare for leadership succession, boards must identify talented leaders within the organization, take steps to retain them and develop them well for future roles.