THE LEADERSHIP SUMMIT OFFERS TRUSTEES AND BOARD MEMBERS programming to connect the work of governance to the challenges of delivery system transformation. The Summit’s Governance Excellence track provides trustees with special opportunities to dive deeper into emerging trends and best practices. Through peer-to-peer learning opportunities, case study analysis, and strategic discussion with governance experts, trustees will gain practical ideas to enhance their knowledge and performance. Governance specialist Jamie Orlikoff will serve as the navigator for trustees throughout the track, facilitating translation of the critical issues addressed at the Summit to best practices for boards.

WORKSHOP
THURSDAY, JULY 25 | 7:30-9:45 AM
Trends and Their Impact on Governance: Time for a New Model
James Orlikoff, President, Orlikoff & Associates, Inc.
For years we have analyzed the impact of trends on hospitals and health systems. But what about the impact of these trends on the governance model itself? Profound societal, economic, and demographic challenges, in addition to the daunting and disruptive pressures of the health care environment, are stressing the traditional governance model. In this provocative workshop, Jamie Orlikoff identifies the trends challenging the traditional governance model, and outlines strategies to both sustain it as long as possible and to create new governance models.

TRUSTEE ROUNDTABLE
THURSDAY, JULY 25 | 2:45-4:00 PM
Advancing Community Health Improvement: The Board’s Role
Carolyn Scanlan, Trustee, Penn Medicine Lancaster General Health
Join this facilitated discussion to examine key elements of board involvement as hospitals and health systems assume risk for the health of a population including community outreach and collaborations with critical stakeholders.

THURSDAY, JULY 25 | 4:30-5:30 PM
Trustee Reception
Meet with other hospital and health system trustees and board members, discuss the day’s activities, and enjoy refreshments and light hors d’oeuvres.

TRUSTEE BREAKFAST SESSION
FRIDAY, JULY 26 | 7:00-8:15 AM
Engaging Boards in Disruptive Innovation
Jean Ahn, MHA, FACHE, SVP and Chief Strategy Officer, Baystate Health and Robert Bacon, President, Elm Electrical, Inc., and Vice Chair, Board of Trustees, Baystate Health
The health care marketplace is threatened with disruption by a variety of novel competitors. Boards need to understand the threats posed by these market disruptors and craft specific strategies to ensure continued fulfillment of the mission. As a means of engaging its board around the sudden profusion of disruptive competitors, Baystate Health extended simulation-based learning into the realm of strategy allowing for robust, interactive board education, and the opportunity to take advantage of trustee expertise gained from other industries that have dealt with nontraditional disruptive competition.

TO REGISTER, VISIT: www.aha.org/leadershipsummit
EDUCATIONAL TRACK: **GOVERNANCE EXCELLENCE**

**TRUSTEE ROUNDTABLE**
**FRIDAY, JULY 26 | 10:15-11:15 AM**

**The Board and CEO Relationship — What Could Be More Important?**

**Bill Menner**, Board Chair, Unity Point-Grinnell Regional Medical Center and member of the AHA Committee on Governance and **Todd Linden**, President, Linden Consulting

In today’s ever changing landscape, keeping patients, employees and the medical staff all satisfied can be a tall order that creates tension between administration and the board. For exceptional organizational performance, the board and CEO relationship must be optimized through trust, transparency, understanding and a thoughtful game plan. Learn strategies for building strong board and CEO relationships including topics such as creating effective board meeting agendas, tackling CEO evaluations, and maintaining excellent medical staff relationships.

**TRUSTEE LUNCH**
**FRIDAY, JULY 26 | 12:30-1:45 PM**

**Whole Person Care — Hitting the Quadruple Aim**

**Ira Byock, MD**, Founder & Chief Medical Officer, Institute for Human Caring

Whole person caring goes beyond the Triple Aim of enhancing quality and patient experience, improving population health, and reducing costs, and seeks to achieve the Quadruple Aim of improving the job satisfaction and well-being of health care providers. In this inspiring presentation for trustees and senior executives, Dr. Byock connects the necessary dots of financial stewardship, innovation, patient and provider well-being, and organizational mission, offering a strategic roadmap for how leaders can get disparate stakeholders to buy into the clinical, ethical and fiscal benefits of whole person care.

**TRUSTEE ROUNDTABLE**
**FRIDAY, JULY 26 | 3:45-4:45 PM**

**Interactive Governance Clinic**

**James Orlikoff**, President, Orlikoff & Associates, Inc.

Bring your thorniest governance issues to one of the nation’s preeminent health care governance experts. You’ll gain practical solutions and proactive ideas for improving governance performance. No issue is off the table, so come prepared to talk, to question and be challenged!

**TRUSTEE BREAKFAST SESSION**
**SATURDAY, JULY 27 | 7:00-8:15 AM**

**Making Your Board a Model of Governance Excellence**

**Lyn Jenks**, Governance Consultant, Munson Healthcare

Hospitals and health systems have made efficient operations, high quality and standardization of internal processes major elements of success — but what most of us have neglected to do is spend adequate time fully integrating these initiatives at the very top of the organization. Munson Healthcare studied what makes boards great, implementing an assertive program to build a benchmark model for system and local hospital governance. Learn how to boost board engagement in high-level decision making, improve overall satisfaction of board members, and standardize and improve board recruitment, on-boarding, orientation and education, and more!